

#### Agenda

Ol Kotak Group

O2 Kotak Life – Vision and Values

O3 Kotak Life – Sr. Leadership O4 Kotak Life - Financial Strength

O5 Kotak Life – Awards and Accolades

O6 Kotak Life –
Strategic Initiatives

**07** Key Takeaways

Mr. Uday Kotak is the Non-Executive Director - Chairperson of Kotak Life and the Founder and Director of Kotak Mahindra Bank.

Mr. Kotak has played an important role in the growth of the Kotak Mahindra group over the past 38 years. Under his leadership, the Kotak Mahindra group has emerged as one of India's leading diversified and integrated financial services conglomerates.

He is currently Co-Chairman of the Indo-UK Financial Partnership (IUKFP) and Chairman of the Insolvency & Bankruptcy Board of India's advisory committee on Corporate Insolvency and Liquidation. He was President of the Confederation of Indian Industry (CII) from June 2020 until May 2021.

Mr. Kotak has received numerous honors, 'Best CEO in Banking Sector' by the Business Today Best CEO Awards 2019 and India Business Leader of the Year' by CNBC-TV18 at the India Business Leader Awards 2021 - to name a few.



Mr. Uday Kotak

Non-Executive Director - Chairperson

#### Kotak Mahindra Group Companies

#### KOTAK MAHINDRA BANK

Parent Company

Kotak Mahindra Bank

■ Bank

Kotak Mahindra Prime

- ∞ Car
- Two Wheeler Loans

Kotak Mahindra Investment

- Lending
- Investments

Kotak Infrastructure Debt Fund

InfrastructureFinancina

BSS Microfinance

BankingCorrespondent

Kotak Mahindra Life Insurance

■ Life Insurance

Kotak Securities

Stock Broking

Kotak Mahindra Capital Company

- Investment Banking

Sonata Finance

BusinessCorrespondent

Kotak Mahindra Pension Fund

Pension Fund

Kotak Mahindra Asset Management

Mutual Fund

Kotak Alternate
Asset Managers
(formerly Kotak Investment Advisors Ltd.)

Alternate Assets

Kotak Mahindra Trusteeship Services

- Estate Planning
- Trusteeship Services

Kotak Mahindra (International), Kotak Mahindra Asset Management (Singapore), Pte, Kotak Mahindra (UK), Kotak Mahindra, Inc., Kotak Mahindra Financial Services

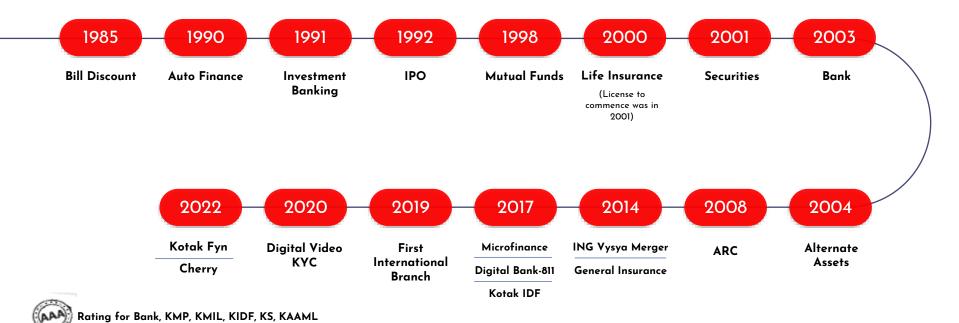
• International Business

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Source - https://www.kotak.com/content/dam/Kotak/investor-relation/Financial-Result/QuarterlyReport/FY-2025/q3/investor-presentation/Q3FY25-

#### The Journey So Far...

Ability to Identify and Capitalize on Opportunities





#### Kotak Group's Financial Strength

Net Worth\* ₹ 152, 878 Crores

(Consolidated Capital and Reserve & Surplus, as on Dec'24)

Market Capitalization# ₹ 3,76,440.80 Crores (Consolidated mar cap as on 22-Jan-25) Customer Assets\*
₹ 519, 126 Crores

(Customer Assets comprise Advances incl. IBPC & BRDS and Credit Substitutes)

Profit After Tax (PAT)\*
₹ 4,701 Crores

Capital Adequacy Ratio (CAR)\*
23.4%

(As per Basel III, including unaudited profits)

ROE 12.43%

Source - Investor Presentation Consolidated Highlights Q3FY25 - <a href="https://www.kotak.com/content/dam/Kotak/investor-relation/Financial-Result/QuarterlyReport/FY-2025/q3/investor-presentation/Q3FY25-Investor-Presentation.pdf">https://www.kotak.com/content/dam/Kotak/investor-relation/Financial-Result/QuarterlyReport/FY-2025/q3/investor-presentation/Q3FY25-Investor-Presentation.pdf</a>

# Source as on 22 Jan 2025 - https://www.financialexpress.com/market/kotak-mahindra-bank-ltd-share-price/

## Board of Directors



Board of Directors	Designation	
Mr. Uday Kotak	Non-Executive Director - Chairperson	
Mr. Chandra Shekhar Rajan	Independent Director	
Ms. Farida Khambata	Independent Director	
Ms. Sharda Agarwal	Independent Director	
Mr. Sanjeev Pujari	Independent Director	
Mr. Dipak Gupta	Non-Executive Director	
Mr. Gaurang Shah	Non-Executive Director	
Mr. G. Murlidhar	Non-Executive Director	
Mr. Jaideep Hansraj	Non- Executive Director	
Mr. Mahesh Balasubramanian	Managing Director	





#### **OUR VISION**

To become India's **BEST** life insurance company.



#### **OUR MISSION**

To bring ASSURANCE to peoples lives.

#### Our Core Purpose

#### Protection

Important to protect social wealth and growth

Strong need in absence of defined social security and increasing life expectancy

Liability to be covered

Protection for "Living Too Short"

#### **Long-term Savings**

Better returns for policyholders

Unique proposition, different than other financial products

Investment requirement of the economy

Protection for "Living Too Long"

To deliver VALUE to our Customers through

Protection and Long Term Savings (PALTS)

# Statement of VALUES



#### Statement of VALUES



Professional Approach - Recognized as having the highest professional standards. Our employees and advisors will possess superior knowledge & skill, for the benefit of our customers.



Real Value to Customers -Satisfy our customers. By providing quality products, services, advice sustainable value, and ensure our customers receive excellent solutions to meet their needs.



Integrity - Our dealings are characterized by the highest levels of trust, honesty and fairness.



Financial Prudence - Customers depend on us to be there in the future to meet promises. We will achieve by efficient cost management, uncompromised claim payments & superior investment management.



People Friendly - Employees will determine our future success. We will treat people with dignity. We will invest in the development of our human resources and reward superior performance.



Innovation - We create an environment that encourages all employees to innovate, experiment and try out new things without fear of failure.



#### Continuous Improvement -

We relentlessly strive for improvement. Every achievement becomes a milestone for the next level of performance.



#### KLI Senior Management



Mr. Dipak Gupta
Non-Executive Director

#### KLI Senior Management

Mr. Dipak Gupta was the Managing Director & CEO of Kotak Mahindra Bank Limited, up to December 31, 2023. He has had over three decades of experience in the financial services sector, with the last two and half decades having been spent with the Kotak Mahindra Group.

He was instrumental in forging the partnership between KMFL and Ford Credit International. He was the first CEO of the KMFL-Ford Credit joint venture, Kotak Mahindra Primus Limited.

Mr. Dipak Gupta is also director on the boards of Kotak Mahindra Capital Company Limited, Kotak Alternate Asset Managers Limited (Chairman), Kotak Infrastructure Debt Fund Limited and Kotak Mahindra (UK) Limited.



Mr. Gaurang Shah
Non-Executive Director

#### KLI Senior Management

**Mr. Gaurang Shah** heads the Asset Management, Insurance (Life and General) and International business of the Kotak Mahindra Group. He took over this assignment on May 1, 2010.

In his immediate prior assignment, Mr. Shah was the Managing Director of Kotak Mahindra Old Mutual Life Insurance Limited. Under his stewardship, the Company booked profits for the first time ever in 2009, joining ranks of the select first private Indian life insurers, thereby opening a new chapter in the annals of private life insurance business in India.

Mr. Shah has over three decades of rich and varied experience in the Financial Services sector, several of which are with the Kotak Mahindra Group. He has played a stellar role in building the Group's Consumer Banking business and Life insurance business.



Mr. Mahesh Balasubramanian

Kotak Mahindra Life Insurance Company Ltd.

**Managing Director** 

#### KLI Senior Management

Mr. Mahesh Balasubramanian is the current Managing Director, Kotak Mahindra Life Insurance Company Limited. Mr. Mahesh Bala has over two decades of professional entrepreneurial experience in financial services.

In 2005 Mr. Mahesh Bala joined Kotak Mahindra Bank as part of the core team of the Retail Liabilities and Branch Banking Business. He was instrumental in setting up and leading the Retail Sales, Retail Institutional, and Government Business and Cross Sell verticals. In his last assignment he was also the Co-Head of Branch Banking Division.

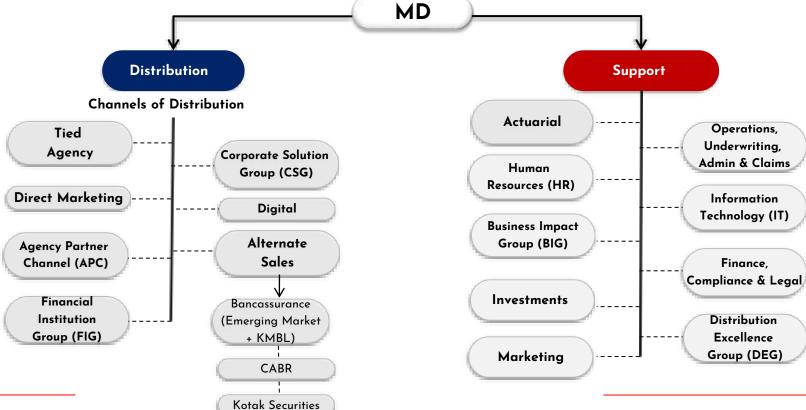
Mr. Mahesh Bala was given the opportunity in Oct 2014, to be the founder CEO of Kotak Mahindra General Insurance. He is a quintessential serial professional entrepreneur and has close to three decades of experience in the financial services industry with stints across retail assets, retail liabilities and insurance.

#### KLI Key Managerial Personnel



Mr. Cedric Fernandes Chief Financial Officer Mr. R. Jayaraman **Appointed Actuary** Ms. Radhavi Deshpande Chief Investment Officer Mr. Muralikrishna Cheruvu **Company Secretary** Mr. Sarang Cheema Chief Risk & Compliance Officer Mr. Hitesh Veera **Chief Operating Officer** Ms. Kirti Patil **Chief Technology Officer** Ms. Ruchira Bhardwaja Chief Human Resources Officer Chief Distribution Officer -Mr. Piyush Trivedi **Partner Channels** Chief Distribution Officer -Mr. Vivek Prakash **Proprietary Channels** Mr. Dwiraj Bose Chief Data & Analytics Officer Mr. Ashish Nair **Chief Marketing Officer** 

## The Organization Structure



## Kotak Life's Financial Strength



Source -RATINGS (As on Jan, 25) CONFIRMED by Corporate MIS & Financial Planning team in Jan 2025

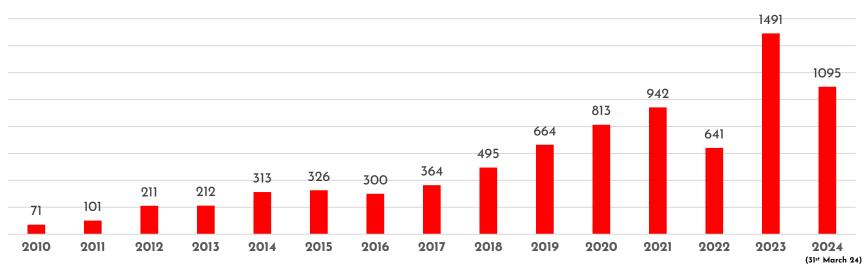
\*Source - Investor Presentation Q3FY25 - https://www.kotak.com/content/dam/Kotak/investor-relation/Financial-Result/QuarterlyReport/FY-2025/q3/investor-presentation/Q3FY25-Investor-Presentation.pdf

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#### **Consistency and Profitability**

Kotak Life Insurance is continuously and consistently profitable since the last many years (in Crore.)

#### PROFIT BEFORE TAX (PBT)



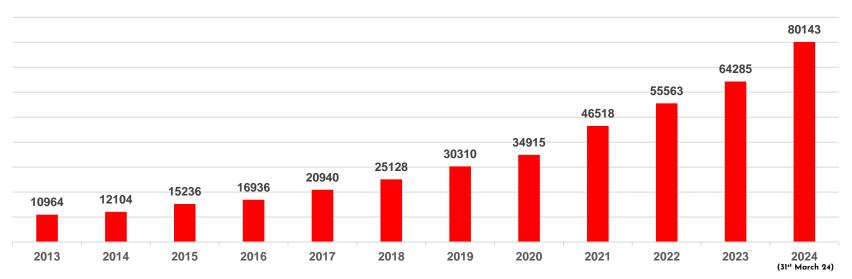
<sup>\*</sup>Source: Annual Report 2023-24 (Kotak Mahindra Life Insurance Company Limited)

https://www.kotak.com/content/dam/Kotak/investor-relation/Financial-Result/Annual-Reports/FY-2024/subsidiaries/Kotak-Mahindra-Life-Insurance-Company-Limited\_FY2023-24.pdf

#### **AUM: Growing Trust & Confidence**

Kotak Life Insurance continue to garner customer's faith & trust with consistent AUM growth (in Crore.)

#### ASSETS UNDER MANAGEMENT (AUM)

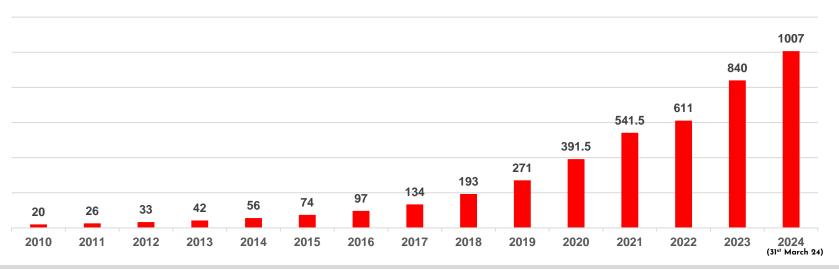


\*Source: Annual Report 2023-24 (Kotak Mahindra Life Insurance Company Limited)
https://www.kotak.com/content/dam/Kotak/investor-relation/Financial-Result/Annual-Reports/FY-2024/subsidiaries/Kotak-Mahindra-Life-Insurance-Company-Limited\_FY2023-24.pdf

#### **Bonus Declaration: Year after Year**

Kotak Life Insurance declared bonuses to policyholders in the past many years (in Crore.)

#### **BONUS**



Note: The cost of regular / cash / reversionary bonuses declared by the Board of Directors for FY 2023-24 is Rs. 938 crore, an increase with a 20% growth to the tune of Rs. 171 crore from the cost of regular / cash / reversionary bonuses declared in FY 2022-23. Additionally, interim and terminal bonuses of Rs. 69 crore were paid during FY 2023-24 to policy exits.

\*Source: Annual Report 2023-24 (Kotak Mahindra Life Insurance Company Limited)
https://www.kotak.com/content/dam/Kotak/investor-relation/Financial-Result/Annual-Reports/FY-2024/subsidiaries/Kotak-Mahindra-Life-Insurance-Company-Limited\_FY2023-24.pdf

#### Moment of Truth





FRIENDLY

#### WE FOLLOW 3F PHILOSOPHY

We believe we are in the business of paying claims
High sensitivity towards claim handling and its timely settlement
Customer faith is created and sustained through claim settlement

Total Death Claims Summary FY 23-24			
March 2023	Count	(Rs Cr)	
Claims Intimated	182,883	1,875.99	
Claims Settled	181,832	1,784.06	
Total Claim Settlement Ratio (CSR) of Kotak Life =	99.42%		

#### Awards and Accolades



Internal Learning Solution of the Year



**Outlook Money Award** Life Insurance Provider of the Year Tied Transformation



**ATD** Award for



Mr. G Murlidhar (Ex MD & CEO) CA Business Leader Insurance



Customer Experience 2023 Award



HR Excellend **Awards** 



KLI Boost 360 -**Best Digital Transformation** Initiative



**BW People L&D** Excellence Award 2024.

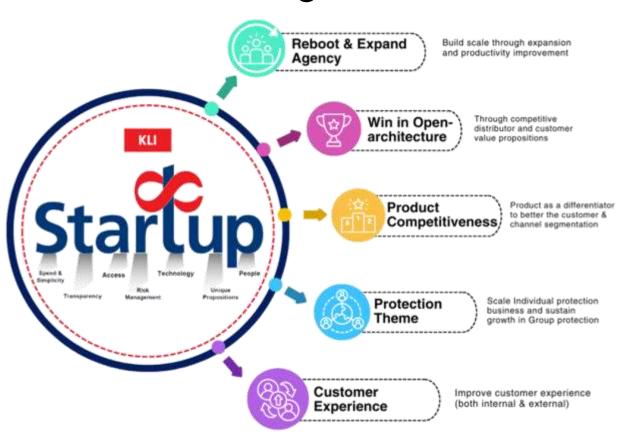


LEAD AWARD, U.S.



TISS Leap Vault CLO Awards 2024.

#### **FY25**: Strategic Initiatives



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Specialized in financial sector since 1985, we offer comprehensive product suit for all kinds of financial needs.

We are a 100% INDIAN LIFE INSURANCE COMPANY.

- We have a fast track claim team and we have settled most of the claims in 7 days.
  - Kotak Life is continuously and consistently profitable since the last 15 years (in Cr.)
- As of Dec 2024, we are handling \*AUM (Policyholders') of ₹89,613 Crs, which is the amount of trust that customers have in us. \*AUM Source: Verified in Jan25 by the Corporate MIS & Financial Planning)
- Our training department is best in class and has received national/international awards.

Top quartile performance on all quality parameters like persistency, which shows high level of customer satisfaction.

7 Key Takeaways

**07** Kotak Key Takeaways

#### Hum Hai... Hamesha

Kotak Life **remains committed to grow customer's funds** in a prudent & sustainable manner.

Kotak Life will continue to operate with **customer's long** term interest as the top most priority

Hum hain... hamesha



### Thank You